



Regional Workshop on “Capacity Development, Water Operators’ Partnerships and Financing for Non-revenue Water Management”

7-9 July 2014, Dushanbe Plaza Rudaki St. 38/1, Dushanbe, Republic of Tajikistan

AGENDA

	Time	Session	Notes	Speaker
Day 1 – Monday, July 7	11:00 – 11:45	Workshop Registration	Participants Registration (badge, workshop materials)	
	11:45 – 12:45	Lunch		
	13:00 – 13:30	Opening Session	Welcoming remarks and workshop objectives	Jose Luis Martin Bordes, Programme Officer, GWOPA/UN-Habitat Jens Liebe, Assistant Director, UNW-DPC Alimurod Tagoyurodov, General Director, State Unitary Enterprise “Khojagii Manziliyu Kommunalii” Sulton Rahimov, First Deputy Minister of Land Reclamation and Water Resources of the Republic of Tajikistan
	13:30 – 14:30	Introduction to Non-Revenue Water	Presentation on NRW concepts and definitions Water loss reduction in cities around the world (Video) Q&A	Jose Luis Martin Bordes, Programme Officer, GWOPA/UN-Habitat Jens Liebe, Assistant Director, UNW-DPC
	14:30 – 15:00	Coffee/Tea Break		
	15:00 – 16:30	Brief overviews of NRW management in participant countries (Session 1)	Country briefs (15’ each): Tajikistan, Kyrgyzstan, Kazakhstan, I.R. Iran Q&A	Moderator: Jens Liebe, Assistant Director, UNW-DPC
	16:30 – 17:00	Break		
	17:00 – 18:30	Brief overviews of NRW management in participant countries (Session 2)	Country briefs (15’ each): Armenia, Georgia, Pakistan Q&A	Moderator: Jens Liebe, Assistant Director, UNW-DPC

Day 2 - Tuesday, July 8	9:00 – 10:00	Joint Opening Ceremony	Official Opening of the Sub regional Preparatory Meeting for the 7th World Water Forum and the Regional Workshop on “Capacity Development, Water Operators’ Partnerships and Financing for Non-revenue Water Management”	
	10:00 – 10:30	Break		
	10:30 – 11:00	Facilitated Discussion: Takeaways from Day 1	Participants to reflect on day 1 presentations. Gaps between state of the art, and country situations.	Moderator : Taeko Yokota, Programme Officer, GWOPA/UN-Habitat
	11:00 – 12:30	Financing NRW an Water Efficiency projects (Session 1)	Presentations on Financing the water supply sector focusing on water efficiency/NRW investments and capacities Q&A	Pier Francesco Mantovani, Lead Water Supply and Sanitation Specialist, Europe and Central Asia, The World Bank Catarina Hansen, EBRD Senior Banker of Municipal and Environmental Infrastructure
	12:30 – 14:00	Lunch Break		
	14:00 – 16:00	Financing the water supply sector focusing on water efficiency/NRW investments and capacities (Session 2) <i>(contribution to the Thematic Session 1 of the Sub regional Preparatory Meeting for the 7th World Water Forum)</i>	Keynote speech Panel discussion with representatives of financial institutions, United Nations, government representatives, NGOs and water utilities Q&A	Co-chairs: Musso Gafurov, Deputy Director General, SUE KhMK and Jose Luis Martin Bordes, Programme Officer, GWOPA/UN-Habitat Keynote speech: Pier Francesco Mantovani, Lead Water Supply and Sanitation Specialist Europe and Central Asia, The World Bank Panelists: Ibrohim Abduljalilov, Director of Vodokanal, Kanibadam, SUE KhMK, Tajikistan Isaev Aitmurat, Head of Department of geology and engineering geology, Committee of geology and mineral resources using, Ministry of industry and new technologies, Kazakhstan Pier Francesco Mantovani, Lead Water Supply and Sanitation Specialist Europe and Central Asia, The World Bank Bojan Kolundzija, Oxfam Country Director, Tajikistan Representative of EBRD (tbc)
	16:00 – 16:30	Break		
	16:30 – 17:00	Presentation(s) by Tajik utilities on NRW experiences	Presentation of Dushanbe Vodokanal (DVK) activities in the scope of DWSP2 Project (metering, Binokoron pilot, customer service,...) Q&A	Isupov, Director of DVK Zafar Nozimov, Head of Project Coordination Unit

	17:00 – 18:00	Regional initiatives and projects on water supply	Statements by partner organizations in the region (5' each) Q&A	Moderator: Jose Luis Martin Bordes, GWOPA/UN-Habitat OSCE, SUEN, JICA, UNDP, UNESCO, UNECE, Oxfam GB, World Bank, EBRD,...
	19:00	Official Reception		
Day 3 - Wednesday July 9	09:00 – 10:30	Water Operators' Partnerships (WOPs)	Presentation on the WOP model of peer to peer support between water operators Examples of WOPs on NRW in Asia Q&A	Taeko Yokota, Programme Officer, GWOPA/UN-Habitat Mai Flor, Executive Director, Waterlinks
	10:30 – 11:00	Break		
	11:00 – 12:00	WOP opportunities and WOP platform in Central Asia	Expressions of interest, modalities of cooperation in the region, partners support Identification of interested institutions to host the Secretariat of the WOP-Central Asia platform and next steps	Moderator : Jose Luis Martin Bordes, Programme Officer, GWOPA/UN-Habitat
	12:00 – 12:30	Closing Remarks and way forward	GWOPA/UN-Habitat, UNW-DPC	
	12:30 – 13:30	Lunch		
	14:00	Technical visit (jointly with the Sub-regional Preparatory Meeting for the 7th World Water Forum)		